POSITIVE NEGATIVE NEUTRAL SENTIMENT ANALYSIS USING DUAL SENTIMENT ANALYSIS

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ABSTRACT

Sentiment analysis or opinion mining aims to use automated tools to detect subjective information such as opinions, attitudes, and feelings expressed in text. Ideally, an opinion mining tool would process a set of search results for a given item, generating a list of product attributes (quality, features, etc.) and aggregating opinions about each of them (poor, mixed, good). Then begin by identifying the unique properties of this problem and develop a method for automatically distinguishing between positive and negative reviews. The classifier draws on information retrieval techniques for feature extraction and scoring, and the results for various metrics and heuristics vary depending on the testing situation. Now a days the most popular way to model text in statistical machine learning approaches in sentiment analysis is Bag-of-words (BOW). Determining the polarity of a sentiment bearing expression requires more than a simple bag-of-words approach. Sometimes the performance of BOW remains limited due to some fundamental deficiencies in handling the polarity shift problem. To address this problem for sentiment classification, a model is proposed called dual sentiment analysis (DSA). So that first a novel data expansion technique is proposed by creating a sentiment-reversed review for each training and test review. Basis of this propose a dual training algorithm is proposed to make use of original and reversed training reviews and a dual prediction algorithm is proposed to classify the test reviews by considering two sides of one review. Also extend the DSA framework from polarity (positive-negative) classification to 3-class (positive-negative-neutral) classification finally, for removing DSA's dependency on an external antonym dictionary for review reversion a corpus-based method is developed to construct a pseudo-antonym dictionary in this way two tasks, nine datasets, two antonym dictionaries, three classification algorithms, and two types of features are considered. At the end results shows the effectiveness of DSA in supervised sentiment classification.

RELATED WORK

Tasks in sentiment analysis can be divided into four categorizations: document level sentence-level, phrase-level, and aspect-level sentiment analysis. Focusing on the phrase/subsentence- and aspect-level sentiment analysis Choi and Cardie [4] further combined different kinds of negates with lexical polarity items. Nakagawa et al. [15] developed a semi-supervised model for sub sentential sentiment analysis Bing Liu [6] studied the problem of determining the semantic orientations (positive, negative or neutral) of opinions expressed on product features in reviews. In machine learning methods, sentiment classification is regarded as a statistical classification problem, where a text is represented by a bag-of-words and the supervised machine learning algorithms are applied as classifier [17]. One common way is to directly reverse the sentiment of polarity-shifted words, then sum up the sentiment score word by word [4], [9], [10], and Chen [5] proposed a method by simply attaching “NOT” to words in the scope of negation. Na et al. [8] proposed to model negation by looking for specific part-of-speech tag patterns. Ikeda et al.[8] proposed a machine learning method based on a lexical dictionary extracted from General Inquirer1 to model polarity-shifters for both word-wise and sentence-wise sentiment classification. Huang [11] proposed a method first to classify each sentence in a text into a polarity-unsuited part and a polarity-shifted part according to certain rules, then to represent them as two bags-of-words for sentiment classification. I et al. [12] further proposed a method to separate the shifted and unsuited text based on training a binary detector. Orimaye et al. proposed a sentence polarity shift algorithm to identify consistent sentiment polarity patterns and use only the sentiment-consistent sentences for sentiment classification. In this paper, we extend our previous work in three major aspects. First, we strengthen the DSA
algorithm by adding a selective data expansion procedure. Second, we extend the DSA framework from sentiment polarity classification to positive-negative-neutral sentiment classification.

PROPOSED SYSTEM

DUAL SENTIMENT ANALYSIS

Fig1. The process of dual sentiment analysis

In fig. The rectangle filled with slash denotes the original data, and the rectangle filled with backslash denotes the reversed data. DSA framework and its algorithm contains two main stages: 1) dual training and 2) dual prediction.

DUAL TRAINING

All of the original training samples are reversed to their opposites in the training stage. They are referred as "original training set" and "reversed training set" respectively. There is a one-to-one correspondence between the original and reversed reviews in data expansion technique. Then by maximizing a combination of the original and reversed training samples the classifier is trained. This process is called dual training, DT algorithm is also explained by using the logistic regression model as an example. The method can be easily adapted to the other classifiers such as naive Bayes and SVMs[1].

DUAL PREDICTION

In the prediction stage, for each test sample x, we create a reversed test sample ~x. Note that our aim is not to predict the class of ~x. But instead, we use ~x to assist the prediction of x. This process is called dual prediction. Let p( x ) and p(~x) denote posterior probabilities of x and ~x respectively. In DP, predictions are made by considering two sides of one review:

- When we want to measure how positive a test review x is, we not only consider how positive the original test review is (i.e. p(+|x)), but also consider how negative the reversed test review is (i.e. . p(-|~x));
- Conversely, when we measure how negative a test review x is, we consider the probability of x being negative is (i.e. . p(-|x)), as well as the probability of ~x being positive (i.e. p(+|~x)).

And also a weighted combination of two component predictions is used as the dual prediction score.

DSA WITH SELECTIVE DATA EXPANSION

In dual training procedure, all of the training reviews are used in data expansion. However, in many cases, not all of the reviews have such distinct sentiment polarity. For example-

- Review (a). The book is very interesting, and the price is very cheap. I like it.
- Review (b). The book is somehow interesting, but the price is too expensive. I don’t dislike it.

In both review, for review (a), the sentiment is very strong and the polarity shift rate is low. In this case, the original review and the reversed review will also be a good one. for review (b), the sentiment polarity is less distinct. In this case,
the sentiment polarity of the reversed review is also not distinct and confident. Therefore, creating reversed review for review (b) is not that necessary in comparison with review (a).

A sentiment degree metric for selecting the most sentiment-distinct training reviews for data expansion is proposed. The degree of sentiment polarity could be measured by

\[ m(x) = |p(+|x) - p(-|x)| \]

Where \( p(+|x) \) and \( p(-|x) \) are the posterior probabilities predicted on the training review \( x \|[1]\).

### Table 1: An Example of Data Expansion for Neutral Reviews

<table>
<thead>
<tr>
<th>Original review</th>
<th>Reversed review</th>
<th>Class</th>
</tr>
</thead>
<tbody>
<tr>
<td>The room is large. But it is not clean.</td>
<td>The room is small. But it is clean.</td>
<td>Neutral</td>
</tr>
</tbody>
</table>

**DSA FOR POSITIVE-NEGATIVE-NEUTRAL SENTIMENT CLASSIFICATION**

Polarity classification is the most classical sentiment analysis task. This task aims at classifying reviews into either positive or negative. In addition to the positive and negative reviews, there are many neutral reviews. In the DSA system, earlier it does not have the ability to classify the neutral reviews. In this paper, it extend the DSA framework to the scenario of three-class (positive-neutral-negative) sentiment classification. It is call the DSA approach in three-class Sentiment classification DSA3. Naturally, neutral review contains two main situations: 1) Neither positive nor negative (objective texts without expressing sentiment); 2) Mixed positive and negative (texts expressing mixed or conflicting sentiment). In DSA3, first conduct training data expansion by creating reversed reviews. For a negative review, create a positive one; for a positive review, create a negative one; for a neutral review, create a neutral one. The selective data expansion procedure is still used in this case that is only the labeled data with high posterior probability will be used for data expansion. In the training stage, a multi-class machine learning models, such as multi-class logistic regression (also called softmax regression), is trained based on the expanded dual Training set. In the prediction stage, for each original test sample \( x \), we create an reversed one \( \sim x \).

**THE LEXICON-BASED ANTONYM DICTIONARY**

In the languages where lexical resources are abundant, a straightforward way is to get the antonym dictionary directly from the well-defined lexicons, such as WorldNet in English. The WorldNet antonym dictionary is simple and direct. Even if we can get an antonym dictionary, it is still hard to guarantee vocabularies in the dictionary are domain-consistent with our tasks. To solve this problem, we furthermore develop a corpus-based method to construct a pseudo-antonym dictionary.

**THE CORPUS-BASED PSEUDO-ANTONYM DICTIONARY**

This corpus-based pseudo-antonym dictionary can be learnt using the labeled training data only. The basic idea is to first use mutual information (MI) to identify the most positive relevant and the most negative-relevant features, rank them in two separate groups, and pair the features that have the same level of sentiment strength as pair of antonym words. In information theory, the mutual information of two random variables is a quantity that measures the mutual dependence of the two random variables. MI is widely used as a feature selection method in text categorization and sentiment classification.
EXECUTION SCREENSHOTS

Movie reviews: applying dual sentiment

Result:

Latitude and longitude based graph
REFERENCES


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