

# ENERGY SAVING USING DMAIC APPROACH IN MILK PLANT

## -A CASE STUDY

Sunil Dutt Sharma<sup>1</sup>, Harwinder Singh<sup>2</sup>

<sup>1</sup>Assistant Professor, Dept. of Mechanical Engineering, SSIET, Dera Bassi, Punjab, India

<sup>2</sup>Professor, Dept. of Mechanical Engineering, GNDEC, Ludhiana, Punjab, India

\*\*\*

**Abstract** - In the current work investigation was done to reduce the chilling cost of milk which was depend on the following critical factors such as normal water added to Ice bank tank, improper production planning, poor maintenance of machine, lack of coordination between production and Refrigeration section, scaling over ammonia pipe etc. The critical factors which was responsible for higher Chilling cost was analyzed and minimized by the application of DMAIC methodology. Finally the Chilling cost was reduced from Rs.0.57 per liter to Rs. 0.39 per liter.

**Key Words:** Energy efficiency, chilling cost, quality of milk, IBT, Refrigeration process, DMAIC.

### 1. INTRODUCTION

Energy saving is the most important measure that everyone should implement in daily life. The water if not saved we will be definitely in a big problem in a near future.

Energy is required for the various operations in milk processing plant. The steam is used for cleaning as well as for process heating. Electrical energy is required to power electric motors and to provide lighting. It may also be used for heating purposes.

The milk plant consumed major part of electricity due to continuous running of compressor in Refrigeration section for chilling of milk. If the cost increased it will go beyond the reach of common person. Therefore we should minimize the wastage of milk and water to reduce the cost of milk. Refrigeration is the backbone of milk industry. For processing of milk chilling is an essential activity to chill the milk. Chilling cost involves electricity cost, Overhead cost, and maintenance cost including depreciation cost.

It was observed that due to improper production planning, temperature of cold storage and reprocessing of milk was not properly handled. As a result consumption of electricity was more due to continuous running of compressor.

### 2. METHODOLOGY

The DMAIC process follows a systematic methodology to clarify process performance and make improvement.

The five DMAIC phases and tools used in each phase are mentioned as below:

Define : Brainstorming, Check sheet

Measure : Check sheet, Cause and effect diagram

Analyze : Validation of causes, check sheet

Improve : Modified action

Control : Full proofing

### 3. PROBLEM FORMULATION

In Milk Plant, several problems were observed in different important subsection. The priority was given to reduce two top problems which is contributing 88% of total cost. The plant consumed an average 6800 units of electricity per day for chilling of 83000 liters fluid milk per day amounting to 57 paise per liters. It has also observed that milk processed per unit of electricity consumed is 10 liters. The cost of electrical energy has been increased dramatically. The aim is to reduce electricity consumption and save water.

Define phase: Layout of water from I.B.T to different equipments

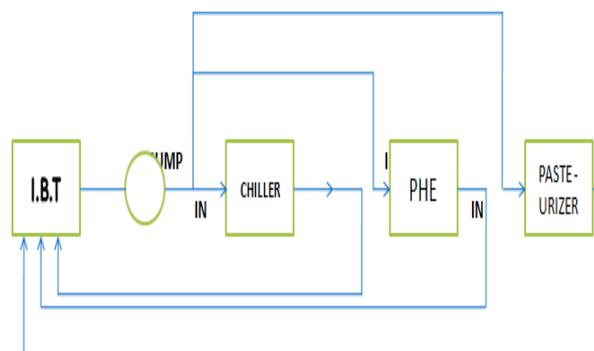


Fig.No.1- Flow of water to different equipments

Measure phase:

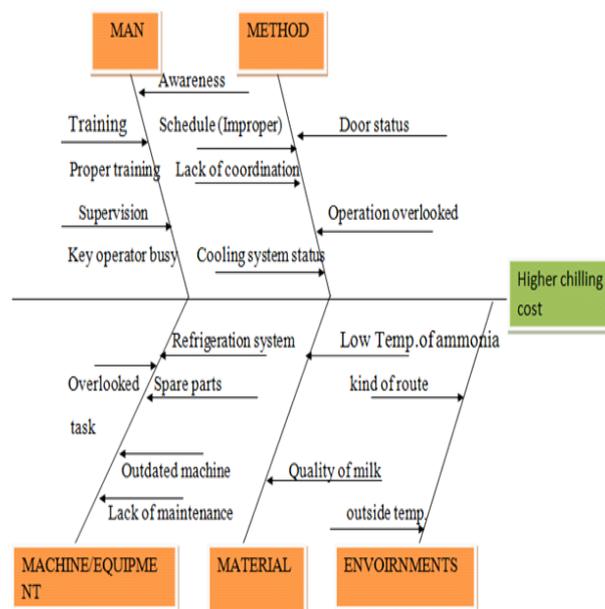


Fig. No. 2- Cause and effect diagram related to chilling cost

The problem related to Man, Material, Method, Machine and Environments as shown in Fig. No. 2. Critical factors that mentioned in Cause and effect diagram were responsible for higher chilling cost of milk.

### 3.1 VALIDATION OF CRITICAL FACTORS

| S.No | Critical Factors                           | Validation | Data collected | Remark  |
|------|--|------------|----------------|---|
| 1    | Normal water added at IBT                  | Valid      | 20 min.        | Due to leakage in water lines                           |
| 2    | Improper production planning               | Valid      | 40 min.        | Processing hours increased                              |
| 3    | Poor maintenance of machine                | Valid      | 27 min.        | Improper maintenance of old m/c                         |
| 4    | Lack of coordination                       | Valid      | 40 min.        | Chilled water motor always in running condition         |
| 5    | Improper working of Refrigeration section  | Valid      | 30 min.        | Suction/discharge pressure not proper                   |
| 6    | Scaling over ammonia pipe in cooling tower | Valid      | 35 min.        | Ammonia not converted into liquid                       |
| 7    | Unskilled worker                           | Valid      | 35 min.        | Ammonia and cold store not maintained                   |
| 8    | Ice formation on Ammonia Pipe              | Valid      | 30 min.        | Normal water takes more times to reach temp. at °C      |
| 9    | Voltage Fluctuation                        | Valid      | 20 min.        | Running hours of compressor increased                   |
| 10   | Acceptance of poor quality of milk         | Valid      | 60 min.        | Due to improper schedule quality of milk not maintained |

**Table -1:** Validation of Critical Factors related to chilling cost of milk

#### 4. DATA ANALYSIS

##### 4.1 DATA COLLECTION RELATED TO CHILLING COST OF MILK

Analysis Phase: Analyzed the root cause sub cause and data collected in support to corresponding critical factors for enhancing the chilling cost of milk.

Regarding normal water added to chilled water at IBT has been explained as below:

Ice bank Tank is a storage system which is used to minimize the temperature of water that was discharged from Chiller after cooling the milk. Cooling milk from 75°C to 4°C accounts for biggest proportion of total energy cost. When temperature of water is low in Ice Bank Tank, Chiller operates efficiently. The Chiller is connected to Ice Bank Tank through vales and other accessories. If there was any leakage in Valves or glands that used in Chiller it may affect the efficiency of the Chiller as well as temperature of water in Ice Bank Tank. It was observed that during the cooling of milk, water was leakage through valves as a result less water returned to Ice Bank Tank.

Due to leakage level of water in IBT reduced, on an average 11276 lt. of water added in Ice bank Tank at a temperature of 20°C.

To bring down the temperature of water at 0°C., running of compressor was increased, as the Chiller capacity is 5000 lt/hr. The motor was running extra 2.20 hour in 8 hour shift so that working of compressor also increased by 20 minutes.

Reprocessing of milk: Reason for Re-processing of milk explained below:

Due to continuous reprocessing of milk in the milk plant affected the running of compressor and increased the chilling cost as well as electrical cost. Due to poor maintenance of machine and old model of compressor the production was held up. The temperature of cold storage increased and to reduced the temperature of cold storage the running hour of compressor increased by 30 minutes.

Reason for unskilled workers has been explained as there were four Ice Bank Tank at milk plant. The function of Ice BANK Tank to reduce the temperature of water that comes out after chilling of milk in Chiller. Unskilled worker did not know when and what time changes the water connection when temperature of water was increased. As a result temperature of water was not maintained in Ice Bank Tank and running hour of compressor increased .

#### RESULT AND DISCUSSIONS

Improve Phase: The purpose of this step is to identify and implement a solution to the problem. Check sheets and Brainstorming were used as a tool in Improve phase

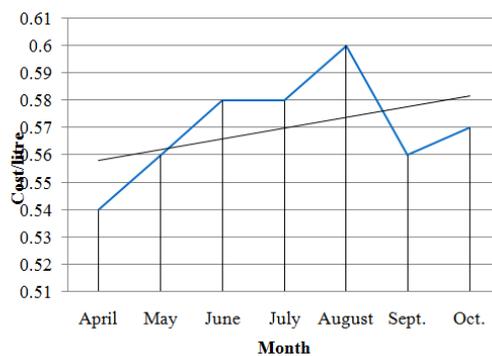
| Month      | Total compressor running hours | Submeter reading | Elect unit consumption in lacs | Qty. of milk process in lacs | Total cost of Refrigeration in lacs | Cost/litre (Rs.) |
|------------|--------------------------------|------------------|--------------------------------|------------------------------|-------------------------------------|------------------|
| April 2012 | 2214                           | 6200             | 1.86                           | 24.00                        | 12.93                               | 0.54             |
| May 2012   | 2480                           | 6800             | 2.10                           | 26.35                        | 14.60                               | 0.56             |
| June 2012  | 2264                           | 6340             | 1.90                           | 22.80                        | 13.20                               | 0.58             |

|            |      |      |      |       |       |      |
|------------|------|------|------|-------|-------|------|
| July 2012  | 2400 | 6700 | 2.07 | 24.80 | 14.44 | 0.58 |
| Aug. 2012  | 2680 | 7338 | 2.20 | 25.50 | 15.30 | 0.60 |
| Sept. 2012 | 2571 | 7200 | 2.23 | 27.90 | 15.51 | 0.56 |
| Oct. 2012  | 2490 | 6971 | 2.16 | 26.50 | 15.20 | 0.57 |

**TABLE: 2** Data collected Month wise related to chilling cost

To evaluate the Chilling cost/litre , the running hours of compressor, sub meter reading of Refrigeration section was noted down from log book. The data of quantity of milk processed month wise also taken from Production dept. The electrical unit consumption and total cost of refrigeration were obtained by multiplying the month reading of electricity by Rs. 6.95. Chilling cost was calculated.

Fig No.3 represented the refrigeration cost/litre from April 2012 to Oct.2012. In problem statement it has been mentioned that chilling cost is 57 paisa/liter on average which is clear from below graph and cost is on higher side.



**Fig No. 3** Month and chilling cost of milk

| S.No | Critical factors             | Data collected in minutes | Action taken                                | Modified action taken                       | Gain  |
|------|------------------------------|---------------------------|---|---|---|
| 1    | Normal water added at IBT    | 20                        | water quantity daily monitored              | replace damage glands and seals             | controlled  |
| 2    | Improper production planning | 40                        | Checked variation of temp.in Pasteurization | heating and cooling of milk as per schedule | Minimized reprocessing of milk.Save compressor running hour by 1 hour |
| 3    | Poor maintenance of m/c      | 27                        | Preventive maintenance followed             | Improve maintenance process                 | Result awaited  |
| 4    | Lack of coordination         | 40                        | Running of motor daily monitored            | Follow the production schedule              | Controlled the extra running of chiller                               |

|    |  |                                  |                                 |   |   |
|----|--|----------------------------------|---------------------------------|---|---|
| 5  | Improper working of refrigeration section  | 30                               | Checked the pressure of Ammonia | Increased the volume of Ammonia                       | Minimized compressor running hour by 30 minutes |
| 6  | Scaling over Ammonia pipe in cooling tower | 35                               | Checked the ammonia pipe        | Recirculated the water to avoid scaling               | Minimized compressor running hour by 35 minutes |
| 7  | Unskilled worker                           | 35                               | Planning as per schedule        | Recommended for skill worker                          | Improvement possible                            |
| 8  | Ice formation on ammonia pipe in IBT       | Electrical consumption extra(2%) | Qty. of Ammonia checked         | Checked discharge pressure of Ammonia form compressor | -----   |
| 9  | Voltage fluctuation                        | 20                               | Load checked                    |   | -----   |
| 10 | Acceptance of poor quality of milk         | 60                               | Improper filling of milk        | Improved production schedule                          | Reduce compressor running hour                  |

**Table No.3-** Improved scope regarding chilling

After modified action the running hours of compressor, sub meter reading of Refrigeration was again noted from the log book. The quantity of milk processed month wise was also taken from production department. The chilling cost /liter again calculated from the above mentioned data as shown in Table No.4.

| Month     | Total comp. running hours | Sub meter reading of Refg.section | Elect unit consumption in lacs | Qty.of milk process in lacs | Total cost of Refg.in lacs | Cost/liter (Rs.) |
|-----------|---------------------------|-----------------------------------|--------------------------------|-----------------------------|----------------------------|------------------|
| Nov.2012  | 1807                      | 4915                              | 1.47                           | 25.50                       | 10.21                      | 0.40             |
| Dec.2012  | 1770                      | 4800                              | 1.49                           | 26.50                       | 10.36                      | 0.39             |
| Jan.2013  | 1766                      | 4765                              | 1.48                           | 26.70                       | 10.28                      | 0.40             |
| Feb.2013  | 1833                      | 4950                              | 1.39                           | 24.36                       | 9.64                       | 0.39             |
| March2013 | 1920                      | 5012                              | 1.51                           | 27.00                       | 10.80                      | 0.40             |

**Table No. 4-** Data month wise Cost/lt. of chilling of milk after improvement

As mentioned in Problem statement chilling cost was on higher side but after improvement process the Chilling cost reduced to 0.39 paisa. After controlling the leakage of cooling water and also controlled the temp. of Refrigeration line/milk, the data was collected as given below:

| S.No. | Month              | Cost/ltr. (Rs.) |
|-------|--------------------|-----------------|
| 1     | April to Oct. 2012 | 0.57            |
| 2     | Nov.2012           | 0.40            |
| 3     | Dec.2012           | 0.39            |
| 4     | Jan.2013           | 0.40            |
| 5     | Feb.2013           | 0.39            |
| 6     | March 2013         | 0.40            |

**Table No 5-** Chilling cost/liter after improvement

It has been observed the chilling cost of milk is Rs. 0.57/liter but after improvement in Refrigeration section the chilling cost of milk reduced to Rs. 0.39 /liter.

## 5. CONCLUSIONS

DMAIC methodology has been used to highlight the problems which were responsible for higher chilling cost of milk. Refrigeration and chilling cost of milk was reduced from Rs. 0.57 per liter to Rs. 0.39 per liter, thereby saving of Rs. 14 lakhs.

## 6. FUTURE SCOPE

The work can be extended by considering more parameters such as Electrical maintenance, boiler section mechanical section, air compressor etc.

## 7. REFERENCES:

- [1] Andrew, T. and Richard, B. (2006) "*Developing an SME based six sigma strategy*", Journal of Manufacturing Technology Management, Vol.17, No.4,pp. 417-434.
- [2] Mehmet,T. Bulent, S. and Jiju, A. (2007) "*An overview of Six Sigma applications in healthcare Industry*", International Journal of Health Care Quality Assurance, Vol. 20, No.4, pp.329 – 340.
- [3] Andrew, T., Richard, B. and Paul, B. (2008) "*Developing a six sigma maintenance model*", Journal of Quality in Maintenance Engineering, Vol.14, No.3, pp.262-271.
- [4] Kumar, S. and Sosnoski, M. (2009) "*Using DMAIC Six Sigma to systematically improve shop floor production quality and costs*", International Journal of Productivity and Performance Management, Vol. 58, No. 3, pp.254 – 273.
- [5] Chun-Chin, W. Sheen Gwo-Ji, S. Cheng-Ting,T. and Kuo-Ling, L.(2010) "*Using Six Sigma to improve replenishment process in a direct selling company*", Supply Chain Management: An International Journal,Vol.15, No.1,pp.3-9.

- [6] Roth,M., and Franchetti, M., (2010) “ *Process improvement for printing operations through the DMAIC Lean Six Sigma approach: A case study from Northwest Ohio, USA*”, International Journal of Lean Six Sigma,Vol. 1, No.2, pp.119-133.
- [7] Amir,S., Vahid, R. and Jafar, S. (2011) “*A Six Sigma frame work for marine container terminals*”, International Journal of Lean Six Sigma, Vol. 2, No. 3, pp. 241-253.
- [8] Salzarulo,P. Krehbiel, T. , Mahar,S. and Emerson,L. (2012) "*Six Sigma sales and marketing: application to NCAA basketball*", American Journal of Business, Vol. 27, NO. 2, pp.113 – 132.
- [9] Saudi,A. G.ungor, t. and Erhan, A. (2012) “*Hydrogen Economy and Innovative Six Sigma application for Energy Efficiency*”, Procedia-Social and Behavioral sciences, Vol.41, 2012 Pages 410-417.
- [10] Chuen-Sheng,C. and Chi-Ming,K. (2012) “*Research on product reliability improvement by using DMAIC process: A case study of cold cathode fluorescent lamp*”, Asian Journal on Quality, Vol.13, No. 1, pp.67-76.
- [11] Kaushik, P., Khanduja D., Mittal, K. and Jaglan P. (2012) "*A case study: Application of Six Sigma methodology in a small and medium-sized manufacturing enterprise*", The TQM Journal, Vol. 24, No. 1, pp.4 – 16.
- [12] Knowles, M. and Baglee, D. (2012) “*The role of maintenance in energy saving in commercial refrigeration*”, Journal of Quality in Maintenance Engineering, Vol.18, No. 3pp 282-294.
- [13] Franchetti,M., and Barnala, P. (2013) “ *Lean six sigma at a material recovery facility: a case study*”, International journal of Lean Six Sigma, Vol.4, No.3,pp.251-264.
- [14] Kumar, S., .Satsangi P.S. and Prajapati D.R., (2013) “*Improvement of Sigma level of a foundry: a case study*”, The TQM Journal, Vol.25, No.1, pp.29-43.